



LOTTE HOTELS

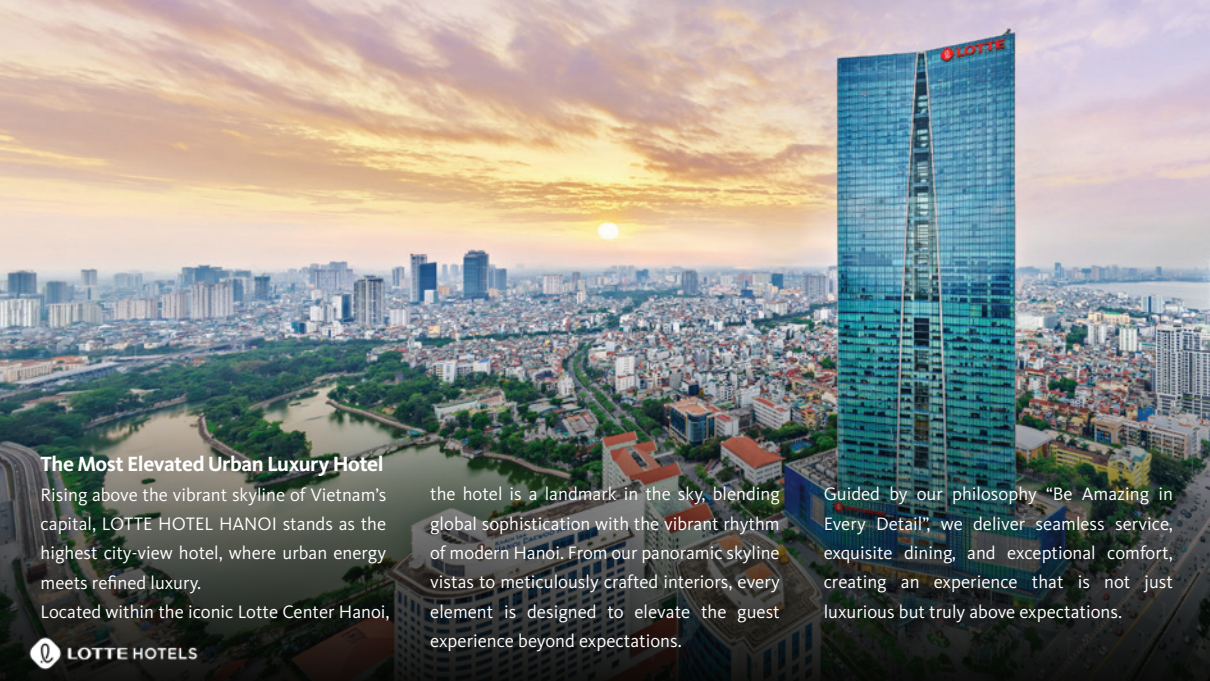


Welcome to Hanoi

Hanoi, the alluring capital of Vietnam, is renowned for its richness in culture with more than 1,000 years of history. It is also one of the country's major economic hubs that has witnessed countless historic events and welcomed millions of international visitors every year. After the sunset, this charming city is even more vibrant with the most sophisticated and glamorous nightlife activities.



LOTTE HOTELS



The Most Elevated Urban Luxury Hotel

Rising above the vibrant skyline of Vietnam's capital, LOTTE HOTEL HANOI stands as the highest city-view hotel, where urban energy meets refined luxury.

Located within the iconic Lotte Center Hanoi,

the hotel is a landmark in the sky, blending global sophistication with the vibrant rhythm of modern Hanoi. From our panoramic skyline vistas to meticulously crafted interiors, every element is designed to elevate the guest experience beyond expectations.

Guided by our philosophy “Be Amazing in Every Detail”, we deliver seamless service, exquisite dining, and exceptional comfort, creating an experience that is not just luxurious but truly above expectations.



LOTTE HOTELS

LOCATIONS

- + Noi Bai International Airport
(40 minutes by car)
- + National Convention Center
(15 minutes by car)
- + Ho Chi Minh Mausoleum
(10 minutes by car)
- + Temple of Literature
(10 minutes by car)
- + Hoan Kiem Lake
(15 minutes by car)
- + West Lake
(5 minutes by car)



LOTTE CENTER HANOI

A 65-story skyscraper
and 5 basements,
with a height of 267 meters.



TOP OF HANOI
67F (Rooftop)

OBSERVATORY
65F

THE RESIDENCES
33- 64F

HOTEL ACCOMMODATION
40-61F

BUSINESS OFFICES
8-31F

DEPARTMENT STORE
1 - 6F

LOTTE MART
B1F



LOTTE HOTELS

A fabulous night of rest

LOTTE HOTEL HANOI features 318 rooms in total, with 221 standard rooms and 97 Club rooms and suites.

Elegant and modern in feel, its generous proportions create a sense of calm and space.

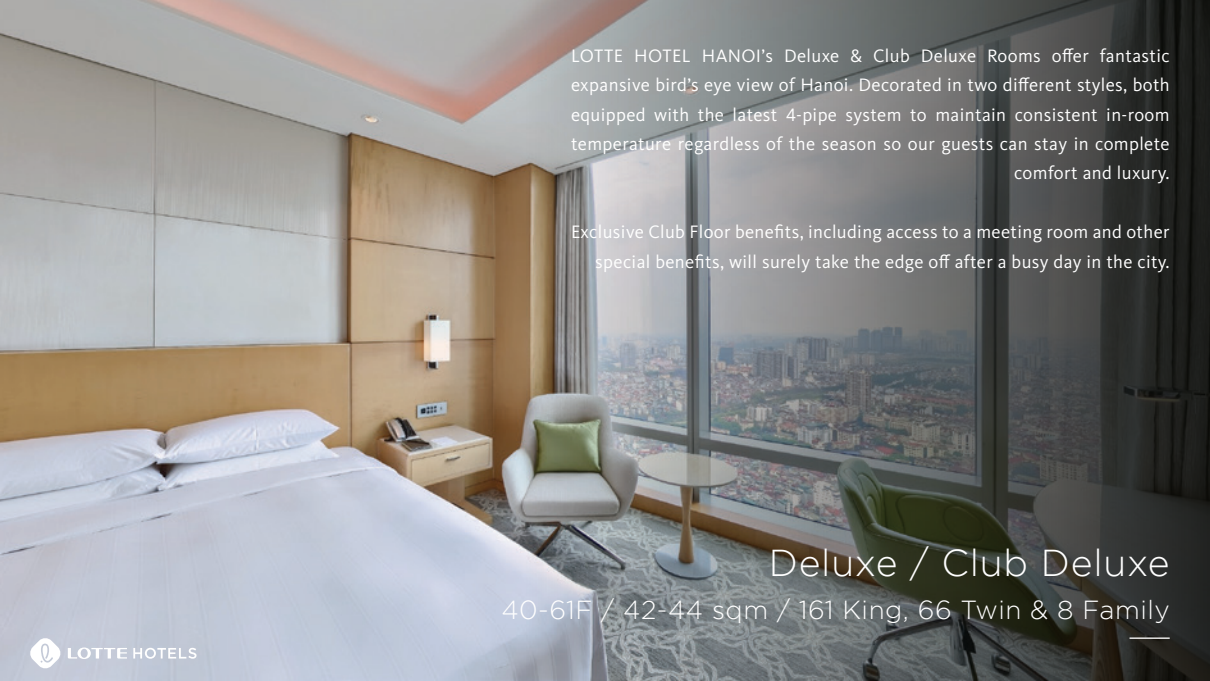
Designed by the award-winning interior architectural design firms Wilson Associates and HBA, each luxurious room offers stunning panoramic view of Hanoi and modern facilities.

Notably, all rooms are equipped with premium Samsung air purification systems, ensuring a pristine living environment and an elevated wellness experience. Complemented by state-of-the-art amenities, the hotel promises an elite stay that transcends all expectations.

Reception 38F



LOTTE HOTELS



LOTTE HOTEL HANOI's Deluxe & Club Deluxe Rooms offer fantastic expansive bird's eye view of Hanoi. Decorated in two different styles, both equipped with the latest 4-pipe system to maintain consistent in-room temperature regardless of the season so our guests can stay in complete comfort and luxury.

Exclusive Club Floor benefits, including access to a meeting room and other special benefits, will surely take the edge off after a busy day in the city.

Deluxe / Club Deluxe

40-61F / 42-44 sqm / 161 King, 66 Twin & 8 Family



LOTTE HOTELS

Club Junior Suite

Our stylish Club Junior Suite provides extra space to unwind and the finest environment for business travelers. Dedicated service on the Club Floor are available to offer immediate assistance with meeting rooms and workstations to bring you a seamless and relaxing experience.

40-61F / 61-64sqm / 42 King, 29 Twin & 2 Family



Deluxe Suite

Make yourself at home in one of only six Deluxe Suites at LOTTE HOTEL HANOI. For your utmost comfort and relaxation, this generously sized 99m² suite comes with an espresso coffee machine, a hair dryer by Dyson, and luxurious amenities.

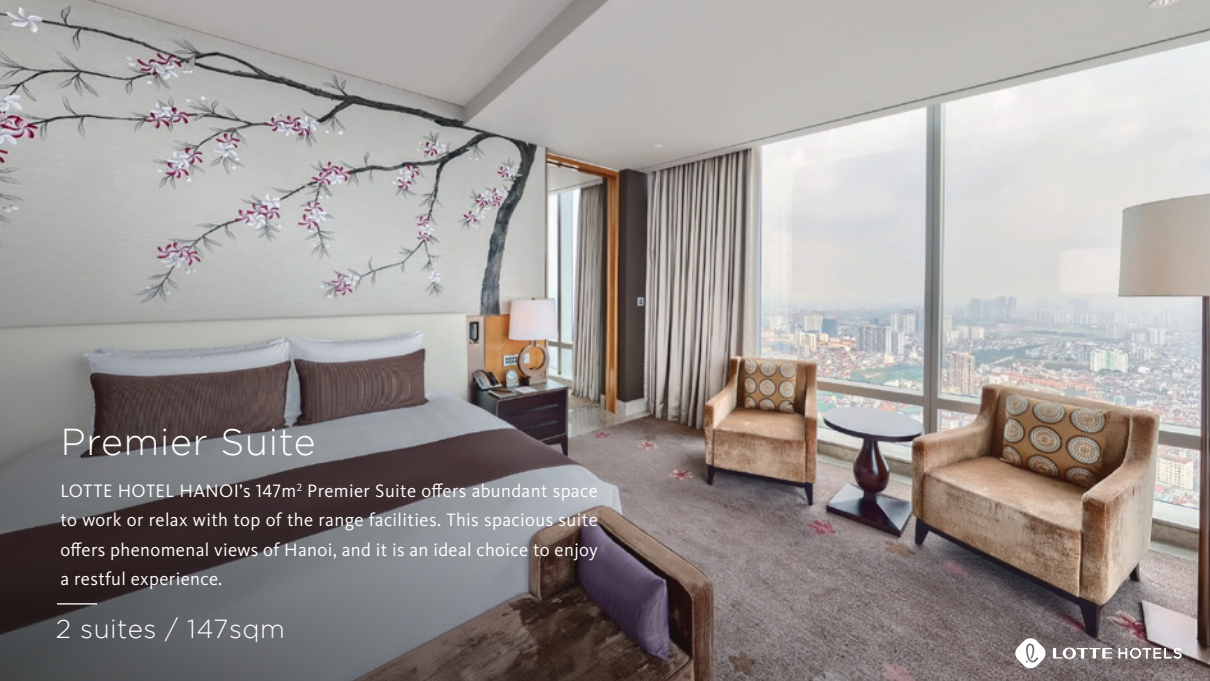
6 suites / 99sqm



LOTTE HOTELS



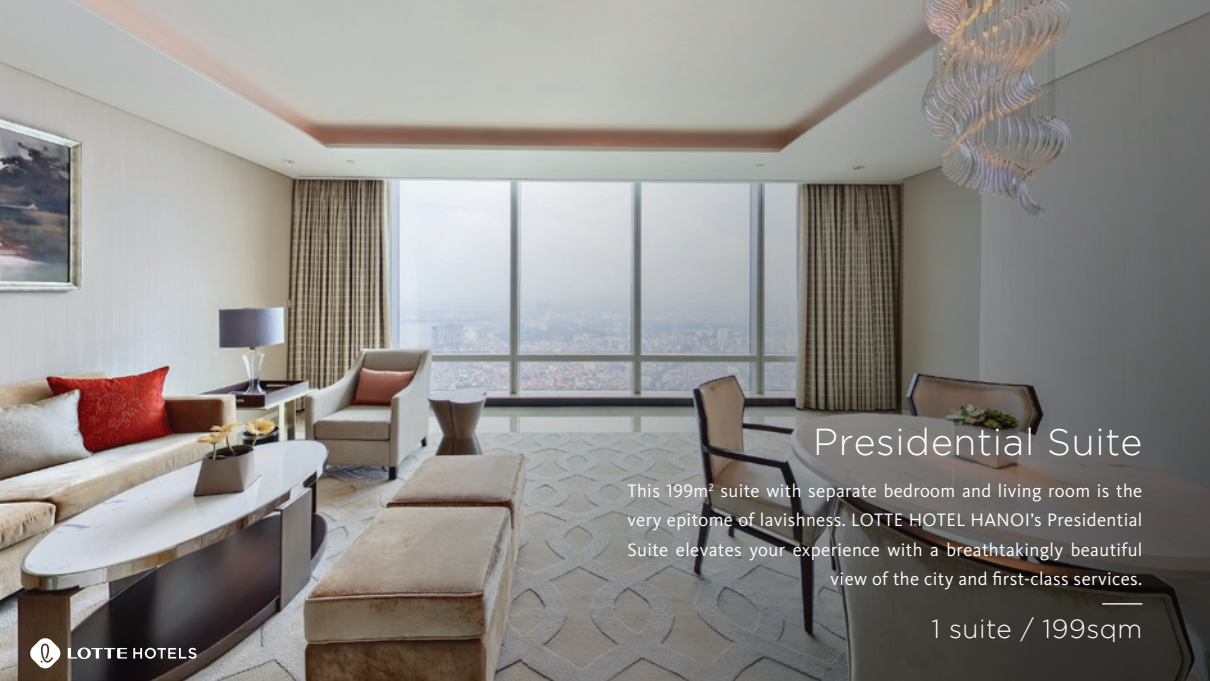
Deluxe Suite
Living Room

A Premier Suite at Lotte Hotel Hanoi. The room features a large bed with a white and brown striped duvet and two brown pillows. A large mural of a flowering branch is on the wall above the bed. To the right, there are two brown armchairs with patterned cushions and a small round table, overlooking a cityscape through a large window. A wooden bench with a purple pillow is in the foreground.

Premier Suite

LOTTE HOTEL HANOI's 147m² Premier Suite offers abundant space to work or relax with top of the range facilities. This spacious suite offers phenomenal views of Hanoi, and it is an ideal choice to enjoy a restful experience.

2 suites / 147sqm



Presidential Suite

This 199m² suite with separate bedroom and living room is the very epitome of lavishness. LOTTE HOTEL HANOI's Presidential Suite elevates your experience with a breathtakingly beautiful view of the city and first-class services.

1 suite / 199sqm

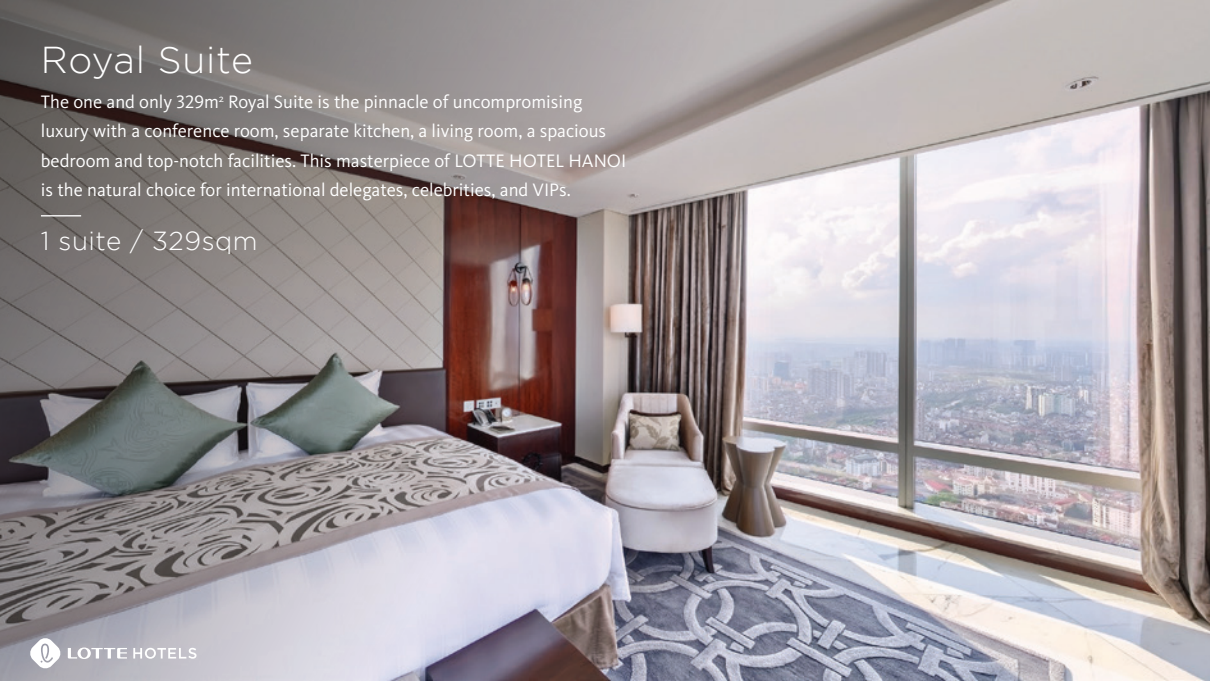


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Royal Suite

The one and only 329m² Royal Suite is the pinnacle of uncompromising luxury with a conference room, separate kitchen, a living room, a spacious bedroom and top-notch facilities. This masterpiece of LOTTE HOTEL HANOI is the natural choice for international delegates, celebrities, and VIPs.

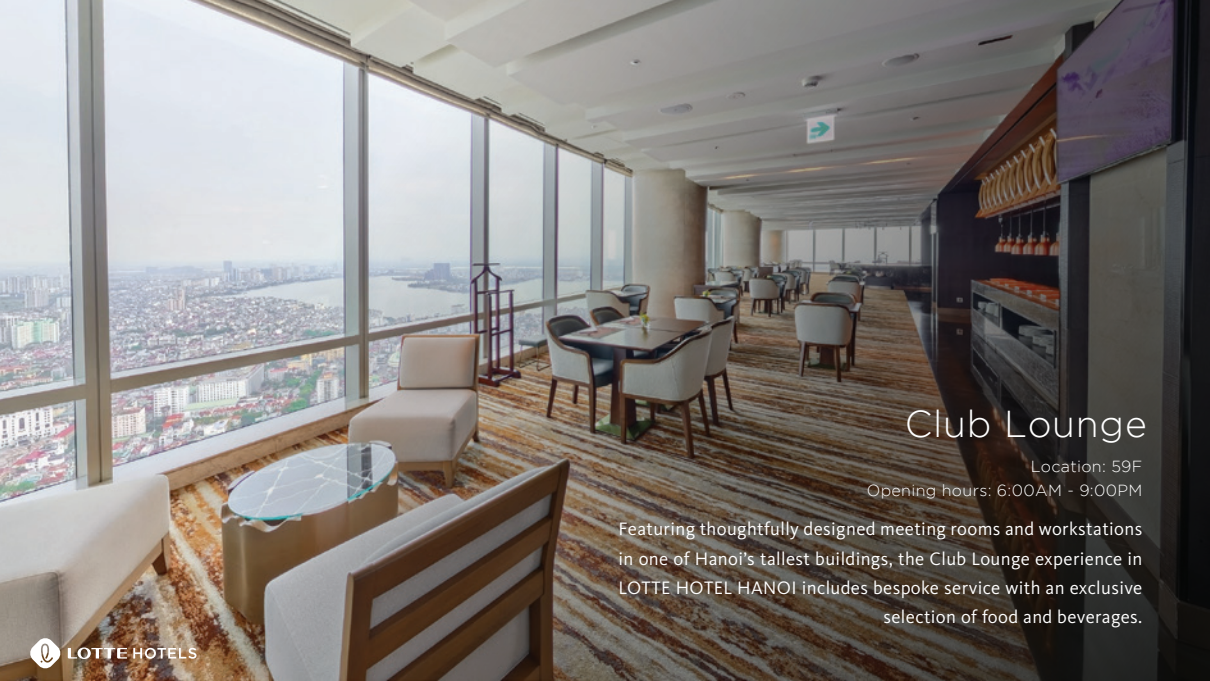
—
1 suite / 329sqm



LOTTE HOTELS



Royal Suite
Living Room



Club Lounge

Location: 59F

Opening hours: 6:00AM - 9:00PM

Featuring thoughtfully designed meeting rooms and workstations in one of Hanoi's tallest buildings, the Club Lounge experience in LOTTE HOTEL HANOI includes bespoke service with an exclusive selection of food and beverages.



LOTTE HOTELS

CLUB LOUNGE benefits are available exclusively for guests staying in the hotel

- Private Check-in & Check-out at the Club Reception
- Buffet breakfast from 6:00AM to 10:00AM
- Non-alcoholic beverage from 6:00AM to 9:00PM
- Daytime Delights from 01:30PM to 4:30PM
- Sunset Delicious (hors d'oeuvres & international gourmet cuisine) from 6:00PM to 9:00PM
- Daily newspapers
- Welcome seasonal fruit basket set up in room
- Complimentary printing service up to 20 pages per stay (excluding color prints)
- Tea or coffee at your morning wake-up call (Upon prior request)
- 10% discount for Laundry service
- Complimentary 03 pressing items per day (non- accumulated)
- One hour complimentary use of the meeting room (Level 59) per day (subject to availability & advanced reservation)
- Late check-out until 4:00PM (subject to availability)



LOTTE HOTELS

Exquisite gastronomy journey

Let our extensive collection of 7 restaurants & bars take you on a culinary journey that sets your taste buds tingling!

Featuring distinctive design and personality, each venue shows off the best of both worlds using first-class ingredients from around the globe to give the best narration of each culture and bring the cuisine to life.

Savor the gastronomic experience at LOTTE HOTEL HANOI!

TOP OF HANOI

HEAVENLY BAR

TOTAL ENTERTAINMENT SKY BAR
LOCATION: ROOFTOP | SEAT: 124

OPENING HOURS:
5:00PM - 12:00AM

LAST ORDER:
DRINK: 11:30PM & FOOD: 10:50PM

TOP OF HANOI is Hanoi's iconic rooftop destination for breathtaking city views, sensory dining, crafted drinks, and vibrant entertainment overlooking the skyline.



GRILL

FINE DINING + BUFFET RESTAURANT

LOCATION: 63-64F | SEAT: 122

OPENING HOURS:

BREAKFAST: 6:00AM - 10:00AM

LUNCH: 11:30AM - 2:30PM

DINNER: 5:30PM - 10:00PM

LAST ORDER:

BREAKFAST: 9:45AM

LUNCH: 2:00PM

DINNER: 9:30PM

Grill63 offers the finest cuts of steak and a premium wine collection to match. With a modern aesthetic, Grill63 is ideal for special occasions or romantic dinners with the stunning panoramic view of Hanoi from the 63rd floor.

Join us for a quintessential dining experience!





WHISKY BAR WITH SMOKING AREA
AND LIVE MUSIC PERFORMANCE
LOCATION: 63-64F | SEAT: 86

OPENING HOURS:
5:30PM - 1:00AM

LAST ORDER:
DRINK: 12:15AM & FOOD: 11:45PM

Located on the 63rd and 64th floors of LOTTE HOTEL HANOI, Pharaoh's Bar & Upper is a hidden gem offering cinematic views of the city's glittering skyline.

With panoramic night vistas and captivating live music, it invites liquor connoisseurs to explore an exceptional whisky collection and creative cocktails crafted by Hanoi's finest mixologists.





SIGNATURE CHINESE RESTAURANT
LOCATION: 36-37F | SEAT: 104

OPENING HOURS:
LUNCH: 11:30AM – 2:30PM
DINNER: 5:30PM – 10:00PM

LAST ORDER:
LUNCH: 2:00PM
DINNER: 9:30PM

Located on the 36th and 37th floors of LOTTE HOTEL HANOI, Red River offers sweeping city views alongside the Executive Chef's refined Chinese creations.

Rooted in one of the world's oldest culinary traditions, each dish reflects a delicate balance of heritage, craftsmanship, and flavor.





DIM SUM CASUAL
LOCATION: 36F | SEAT: 86

OPENING HOURS:
11:30AM - 10:00PM

LAST ORDER:
9:30PM

Tim Ho Wan, the Michelin-starred dim sum house in Hong Kong has made its mark in the capital city of Vietnam with numerous mouthwatering freshly made dishes.

Drop in to enjoy the signature Baked Bun with BBQ Pork and Prawn dumpling on the 36th floor of LOTTE HOTEL HANOI.



THE LOUNGE sky

LOBBY LOUNGE
LOCATION: 38F | SEAT: 73

OPENING HOURS:
8:00AM - 10:00PM

LAST ORDER:
9:30PM

The Lounge Sky is an intimate place with outstanding views.

Indulge in the signature menus and an intriguing selection of cocktails to make your night in Hanoi a memorable one.



DELICA-HANS

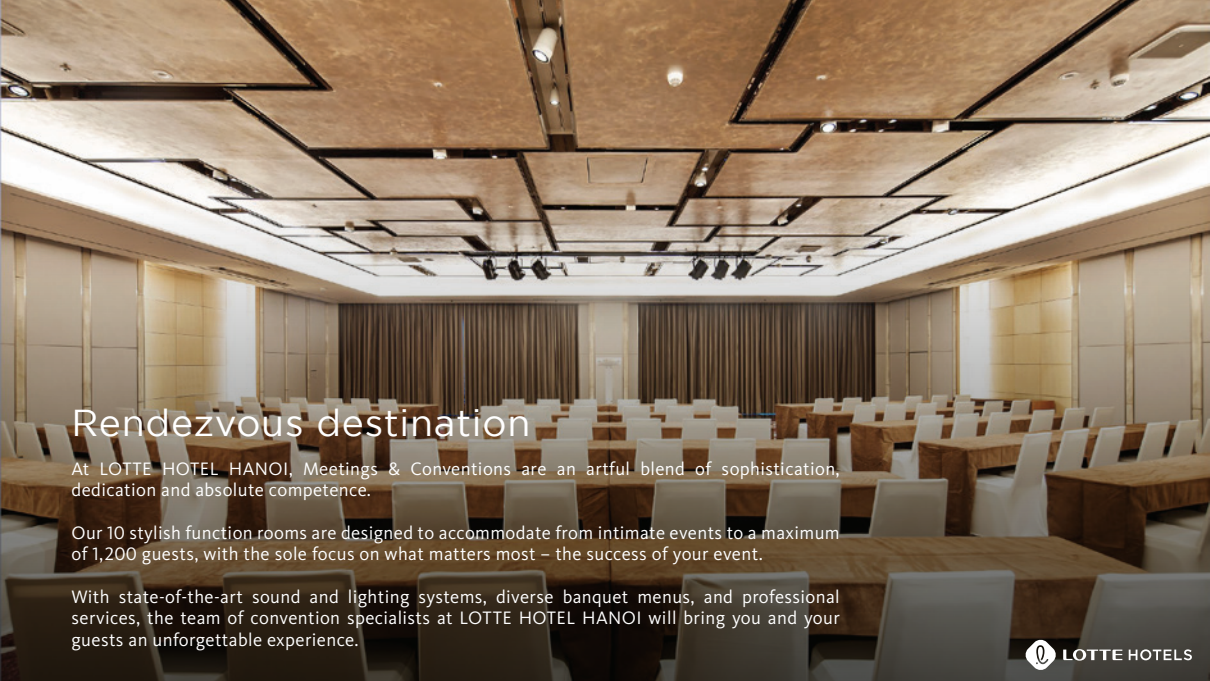
BY LOTTE HOTELS

LUXURY BOUTIQUE PASTRY SHOP
LOCATION: C09-C10, 1F DEPARTMENT STORE

OPENING HOURS:
9:30AM - 10:00PM

Delica-Hans captivates with its refined look and exceptional array of must-try specialties! As a luxury boutique pastry shop within a renowned 5-star hotel, Delica-Hans showcases a curated selection of authentic Korean flavors.



A wide-angle photograph of a large, modern conference room. The ceiling is a prominent feature, with a grid of dark wood panels and recessed lighting. Rows of long wooden tables are arranged in the room, each with white chairs. The walls are also clad in wood panels, and large windows are visible in the background. The overall atmosphere is professional and sophisticated.

Rendezvous destination

At LOTTE HOTEL HANOI, Meetings & Conventions are an artful blend of sophistication, dedication and absolute competence.

Our 10 stylish function rooms are designed to accommodate from intimate events to a maximum of 1,200 guests, with the sole focus on what matters most – the success of your event.

With state-of-the-art sound and lighting systems, diverse banquet menus, and professional services, the team of convention specialists at LOTTE HOTEL HANOI will bring you and your guests an unforgettable experience.



LOTTE HOTELS



TABLE SETTINGS

	FLOOR	DIMENSION			CAPACITY							
		L x W (m)	H (m)	Area (m ²)	Theater	Classroom	U-shaped	Hollow Square	Banquet (Round of 10)	Cocktail reception	Exhibition Booths	Board room
												
CRYSTAL GRAND BALLROOM	6	38 x 20	6.0	760	1,000	600	500	550	600	1,000	60	-
Crystal Grand Ballroom A	6	11.5 x 20	6.0	230	260	144	110	170	140	260	18	-
Crystal Grand Ballroom B	6	15 x 20	6.0	300	320	180	150	220	180	320	25	-
Crystal Grand Ballroom C	6	11.5 x 20	6.0	230	260	144	110	170	140	260	18	-
Pre - function foyer	6	38 x 7.5	4.0	285	-	-	-	-	200	450	20	-
EMERALD ROOM	6	17.5 x 16.5	3.1	288	250	130	144	192	150	250	20	-
Pre - function foyer	6	10 x 6.5	3.1	65	-	-	-	-	30	50	4	-
CHARLOTTE ROOM	6	19 x 7	3.1	133	150	81	60	70	80	150	10	-
Charlotte A	6	8 x 7	3.1	56	50	30	22	28	30	50	4	-
Charlotte B	6	11 x 7	3.1	77	100	40	30	40	50	100	6	-
Pre - function foyer	6	30 x 7	3.1	210	-	-	-	-	60	150	10	-
TOPAZ ROOM	6	5 x 4.5	3.1		-	-	-	-	-	-	-	-
CLUB LOUNGE	59											
Conference I	59	5 x 4	3.0	20	-	-	-	-	-	-	-	8
Conference II	59	9 x 5	3.0	45	-	-	-	-	-	-	-	20
Conference III	59	9 x 5	3.0	45	-	-	-	-	-	-	-	20
Conference IV	6	9 x 6	3.3	54	48	18	18	24	30	50	-	18
Pre-function foyer	6	-	2.8		-	-	-	-	-	-	-	-

FLOOR PLANS

Crystal Grand Ballroom



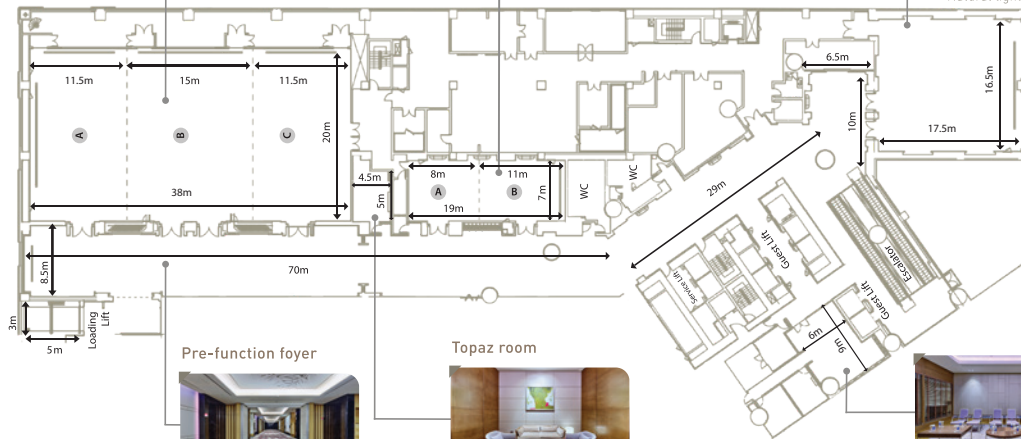
Charlotte room



Emerald room



*Natural light available



Pre-function foyer



Topaz room



Conference room IV



ORGANIZED EVENTS



SPA & FITNESS CENTER



An Ultimate Wellness Center

The 1,680 sqm Fitness Center with a variety of advanced cardio machines and weight-training equipment was created to allow our guests to maintain their exercise routine while they travel.

Take your pick from a spacious yoga room, an indoor golf driving range, an outdoor pool, a gym, a sauna, a basketball court to maintain your momentum and feel revitalized during your stay.



+ 1,200 sqm
+ 6 treatment rooms, 1 executive suite, luxurious indoor pool.



LOCATION: 34-35F

OPENING HOURS:
10:00AM TO 10:00PM

LAST RESERVATION:
8:00PM

Covering an area of 1,200 sqm, LOTTE HOTEL HANOI's evian®SPA consists of six treatment rooms, one executive suite room, an exclusive luxurious pool only for spa customers. Rebalance your body and mind with one of the most sophisticated treatment techniques in the Indochina region in the tranquil surroundings inspired by pristine Alpine nature.



As part of evian®SPA Hanoi, the luxurious four-season indoor pool and the private Jacuzzi are exclusive for LOTTE HOTEL HANOI's spa customers. Dive right in to enjoy a truly relaxing experience and recharge yourself.

The Fitness Center is equipped with the latest facilities and makes your safety its top priority. Relish in both tranquility and vitality of Hanoi with the Technogym equipment from Italy and enjoy the highest level of relaxation.

LOCATION: 7F
OPENING HOURS:
6:00AM - 10:00PM
(GYM OPEN 24/7)

1,680 sqm

Gym center, a spacious yoga room, an indoor golf driving range and spacious sauna. A large outdoor pool and barbecue zone for family guests, a basketball court for outdoor recreation.

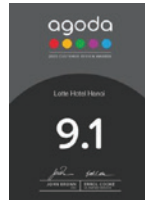
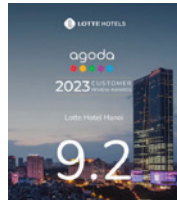




Dive into the clear water, enjoy the fresh air, feel the warm sunshine and hear the vibe of Hanoi closer than ever at the outdoor swimming pool on 7th floor of LOTTE HOTEL HANOI. Now you will love swimming even more.

LOCATION: 7F
OPENING HOURS: DAILY
FROM 6:00AM TO 10:00PM

AWARD & RECOGNITION



2025 TRAVELOKA TOP PERFORMING HOTEL AWARD

2024 EXPEDIA TRAVELER'S CHOICE AWARD

2023 EXPEDIA TRAVELER'S CHOICE AWARD

2023 BOOKING.COM TRAVELER REVIEW AWARDS - 9/10

2023 AGODA CUSTOMER REVIEW AWARD - 9,2/10

2021 BOOKING.COM TRAVELER REVIEW AWARDS - 9,1/10

2020 AGODA CUSTOMER REVIEW AWARD - 9,1/10



LOTTE HOTELS

LOTTE HOTEL HANOI

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THANK YOU!

